



Quality Assurance

This quality guarantee applies to:

INPPCS-125/0.4-W-14- A2-OS INPPCS-100/0.4-W-14- A2-OS

Warranty period

The warranty period of this product is one year. If otherwise stipulated in the contract, the contract shall prevail.

During the warranty period of IN-Power Electric products, customers should take the initiative to show the invoice and date of purchasing products to IN-Power Electric service personnel during maintenance. At the same time, the nameplate on the product shall be clearly visible, otherwise IN-Power Electric has the right to refuse repair.

Warranty conditions

IN-Power Electric will repair or replace the products that fail during the warranty period free of charge. The faulty equipment shall be owned by IN-Power Electric Co., Ltd. after replacement. The customer should reserve a certain time for IN-Power Electric Co., Ltd. to repair the faulty equipment.

Exemption from liability

Our company has the right not to provide warranty services under the following circumstances:

- a) The product has no IN-Power Electric logo;
- b) The product or components have exceeded the warranty period of IN-Power Electric;
- c) Failure or damage (such as too high temperature, too low temperature, too wet or dry environment, too high altitude and unstable voltage or current) caused by
failure to meet the requirements of the instruction manual, non-working environment specified by the product or wrong installation, storage and use;
- d) Failure or damage caused by installation, repair, alteration or disassembly by non- IN-Power Electric after-sales service personnel, except those entrusted by IN-Power Electric after-sales service;
- e) Failure or damage caused by the use of non- IN-Power Electric components;
- f) Failure or damage caused by accident or man-made reasons (such as operation error, scratch, handling, bumping and inappropriate voltage connection), or transportation damage;



g) Failure or damage caused by force majeure such as natural disasters (such as earthquake, lightning strike and fire);

h) Other failures or damages not caused by quality problems of IN-Power Electric equipment (including components).

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure

Manufacturer:

Name- Langfang IN-Power Electric Co., Ltd.

Registered Business Address-No, 68 Lotus Rd, Economic&Technical Development Zone, Langfang, Hebei, 065001, P.R. China

Phone no- 0011 86 316 2578515

email- info@in-power.net

Web-www.in-power.net/

Australian Importer:

Name-Autel Australia Pty Ltd

Registered Business Address: 1/42 Smith St Capalaba, QLD 4157

Phone no- +86 13632996171

email- <mailto:henryhe@autel.com>

Web- <https://autelenergy.com/global>

Name-Canadian Solar MSS (Australia) Pty Ltd

Registered Business Address: Level 27, 101 Collins Street, Melbourne VIC 3000

Phone no-03 8609 1844

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Web- <https://www.csisolar.com/au/>