

**Canadian Solar Inc.**

**Notice at Collection for California Residents**

**Effective Date:** January 01, 2023

**Last Reviewed on:** December 06 2022

## **1 Introduction**

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This Canadian Solar Inc. and Eternalplanet Energy Co. Notice at Collection for California Residents (the “**California Notice at Collection**”) describes Canadian Solar Inc.’s and Eternalplanet Energy Co.’s (as applicable, each the “**Company**,” “**we**,” “**our**,” or “**us**”) collection and use of Personal Information. This California Notice at Collection applies solely to all visitors, users, and others who reside in the State of California (“**Consumers**” or “**you**”). We adopt this notice to comply with the California Privacy Rights Act of 2020 (“**CPRA**”) and any terms defined in the CPRA have the same meaning when used in this notice.

Note that this California Notice at Collection does not apply employment-related personal information collected from our California-based employees, job applicants, contractors, or similar individuals. Please contact your local human resources department if you are a California employee and would like additional information about how we process your Personal Information.

## **2 Scope of this California Notice at Collection**

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Our “Platform” as used in this California Notice at Collection consists of the following:

- Our mobile applications that you download from the Apple App Store® or Google Play™ store, including “CSI Cloud” and “EP Cube”, together with other similar mobile applications used solely by our field service personnel when the install or service our Devices;
- Our residential solar energy and solar storage devices that connect to or interact with our Platform (“**Devices**”); and
- Our residential energy and solar storage website(s) located at <https://www.csisolar.com/na/ep-cube/>.

This California Notice at Collection applies to information that we collect when you use our Platform that identifies, relates to, describes, references, is capable of being associated with, or could reasonably be linked, directly or indirectly, with you or your device (“**Personal Information**”). However, publicly available information that we collect from government records and deidentified or aggregated information (when deidentified or aggregated as described in the CPRA) are not considered Personal Information and this California Privacy Addendum does not apply.

This California Notice at Collection does not apply employment-related Personal Information collected from our California-based employees, job applicants, contractors, or similar individuals

(“**Personnel**”). Please contact your local human resources department if you are part of our California Personnel and would like additional information about how we process your Personal Information.

This California Notice at Collection also does not apply to Personal Information reflecting a written or verbal business-to-business communication (“**B2B Personal Information**”). Please see our California Privacy Addendum for B2B Personal Information for information regarding our practices regarding your B2B Personal Information.

### **3 Information We Collect About You**

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We collect the following categories of Personal Information from Consumers:

<b>Category</b>	<b>Applicable Pieces of Personal Information Collected</b>
<b>A. Identifiers.</b>	A real name, postal address, Internet Protocol address, email address, or other similar identifiers.
<b>B. Personal Information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).</b>	A name or telephone number. <i>Some Personal Information included in this category may overlap with other categories.</i>
<b>D. Commercial information.</b>	Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.
<b>F. Internet or other similar network activity.</b>	Browsing history, search history, traffic data, log file information, operating system, browser type, mobile network information, device identification, and other information on a consumer’s interaction with a website, application, or advertisement (including through cookies).
<b>L. Sensitive Personal Information (“Sensitive Personal Information”)</b>	Complete account access credentials, such as user names, account numbers, or card numbers combined with any required access/security code or password.

### **4 Purposes for Collecting and Selling/Sharing of Your Personal Information**

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Company is collecting your Personal Information to support its business operations, including for the following purposes that apply to all of the categories of Personal Information described above:

- Provide our Platform and related Services;
- Security and legal purposes;

- Carry out our legal and contractual obligations, and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.
- To respond to law enforcement requests, court orders, and subpoenas and to carry out our legal and contractual obligations.
- Conduct marketing and sales activities (including generating leads, pursuing marketing prospects, performing market research, determining and managing the effectiveness of our advertising and marketing campaigns and managing our brand)
- Authenticate use, detect fraudulent use, and otherwise maintain the security of our Platform and the safety of others.
- To notify you about changes to our websites or any products or services we offer.
- To administer surveys and questionnaires.
- To provide you information about products and services that may be of interest to you, including through newsletters.
- Any other purpose with your consent.

We will not sell any category of Personal Information (including Sensitive Personal Information) we collect for monetary or other valuable consideration. We also will not share it with third parties for cross-context behavioral advertising. We only use or disclose your Sensitive Personal Information for as necessary to provide you with access and use of our Platform as described above and for no other purposes.

## **5 Personal Information Retention Periods**

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We retain each category of Personal Information described above for as long as you access and use the Platform (which includes for as long as one of your Devices communicate with the Platform). However, we may retain any or all categories of Personal Information when your information is subject to one of the following exceptions:

- When stored in our backup and disaster recovery systems. Your Personal Information will be deleted when the backup media your Personal Information is stored on expires or when our disaster recovery systems are updated.
- When necessary for us to exercise or defend legal claims.
- When necessary to comply with a legal obligation.
- When necessary to help ensure the security and integrity of our Website and IT systems.

Your Personal Information will be deleted when we no longer require your Personal Information for any of the above purposes.

## **6 Changes to This California Notice at Collection**

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The Company reserves the right to amend this California Notice at Collection at our discretion and at any time. When we make changes to this California Notice at Collection, we will provide you an updated notice before collecting any additional personal information and update the

addendum's effective date. **Your continued provision of personal information following the posting of changes constitutes your acceptance of such changes.**

## **7 Full Privacy Notice & Contact Information**

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To view our full privacy notice, visit <https://www.csisolar.com/privacy/>

If you have any questions about this Notice or need to access it in an alternative format due to having a disability, please contact us at:

**Phone:** 1 888 998 7739

**Website:** <https://www.csisolar.com/contactus/>

**Email:** [privacy@csisolar.com](mailto:privacy@csisolar.com)

**Postal Address:**

Canadian Solar  
Attn: Legal/Compliance Department  
1350 Treat Blvd. Suite 500  
Walnut Creek, CA 94597

OR

Eternalplanet  
Attn: Legal/Compliance Department  
1350 Treat Blvd. Suite 500  
Walnut Creek, CA 94597